

## **SOFTWARE & HARDWARE REQUIREMENTS FOR PARTICIPATING IN A WEBEX SPB HEARING**

In order to participate in a Webex SPB Hearing, the parties must ensure that their computer or tablet supports the following operating system and bandwidth requirements. In addition, the computer or tablet must be equipped with an internal camera or be capable of supporting a plug-in video camera. Also, because using the computer's or tablet's internal microphone will create an unacceptable level of audio feedback, the computer or tablet must also be capable of supporting an external headset or microphone.

Complete WebEx support info can be found at <https://help.webex.com/en-us/nki3xrq/Webex-Meetings-Suite-System-Requirements>

### **OPERATING SYSTEMS SUPPORTING WEBEX**

#### Windows

- Windows 7 32-bit/64-bit
- Windows 8 32-bit/64-bit
- Windows 8.1 32-bit/64-bit
- Windows Server 2008 64-bit
- Windows Server 2008 R2 64-bit
- Windows 10
- Windows 10 Enterprise LTSC

#### Mac OS X

- 10.13
- 10.14
- 10.15

#### Linux (Web App) (32-bit/64-bit)

- Ubuntu 14.x or later
- OpenSUSE 13.x or later
- Fedora 18 or later
- Red Hat 6 or later
- Debian 8.x or later

#### Minimum System Requirements

##### Windows

- Intel Dual-Core CPU 2.XX GHz or AMD processor (2 GB of RAM recommended)
- JavaScript and cookies enabled on browsers

- Java isn't required for Mozilla Firefox and Google Chrome users.

#### Mac OS X

- Intel CPU-based (2 GB of RAM minimum)
- JavaScript and cookies enabled on browsers
- Oracle Java 6 to Oracle Java 8.

#### Linux (Legacy App)

- Intel or AMD x86
- JavaScript and cookies enabled on browsers
- Oracle Java 6 to Oracle Java 8, libstdc++ 6.0, GNOME/KDE windowing system

### **Minimum Bandwidth**

330 kbps (send), 245 kbps (receive)

### **VIDEO-SUPPORTED CAMERAS**

Most PC-compatible cameras should work with Webex. The following cameras were tested for high-quality video:

- Cisco Precision HD
- Cisco VT Camera II
- Cisco VT Camera III
- Logitech HD Pro Webcam C910
- Logitech HD Webcam C920
- Logitech QuickCam C905
- Logitech QuickCam Orbit AF
- Logitech QuickCam Pro 9000
- Logitech QuickCam S7500
- Microsoft LifeCam Cinema
- Microsoft LifeCam HD
- Microsoft LifeCam NX-6000
- Microsoft LifeCam VX-1000
- Microsoft LifeCam VX-3000
- Microsoft LifeCam VX-6000

(Please note that use of a super high-definition camera may require greater bandwidth.)

## THIRD-PARTY HEADSETS SUPPORTING MUTE INTEGRATION

Most Headset models from the following vendors support the mute integration:

- Cisco
- Plantronics
- Jabra
- Logitech
- Sennheiser

**Note:** If Skype or Skype for Business is running, 3rd party headset muting may not function. We recommend closing Skype or disabling the headset in Skype, if associated, prior to starting Webex.