

COMPLIANCE REVIEW REPORT

SACRAMENTO-SAN JOAQUIN DELTA CONSERVANCY

Compliance Review Unit State Personnel Board December 16, 2022

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INTRODUCTION

Established by the California Constitution, the State Personnel Board (the SPB or Board) is charged with enforcing and administering the civil service statutes, prescribing probationary periods and classifications, adopting regulations, and reviewing disciplinary actions and merit-related appeals. The SPB oversees the merit-based recruitment and selection process for the hiring of over 200,000 state employees. These employees provide critical services to the people of California, including but not limited to, protecting life and property, managing emergency operations, providing education, promoting the public health, and preserving the environment. The SPB provides direction to departments through the Board's decisions, rules, policies, and consultation.

Pursuant to Government Code section 18661, the SPB's Compliance Review Unit (CRU) conducts compliance reviews of appointing authorities' personnel practices in five areas: examinations, appointments, equal employment opportunity (EEO), personal services contracts (PSC's), and mandated training, to ensure compliance with civil service laws and Board regulations. The purpose of these reviews is to ensure state agencies are in compliance with merit related laws, rules, and policies and to identify and share best practices identified during the reviews.

Pursuant to Government Code section 18502, subdivision (c), the SPB and the California Department of Human Resources (CalHR) may "delegate, share, or transfer between them responsibilities for programs within their respective jurisdictions pursuant to an agreement." SPB and CalHR, by mutual agreement, expanded the scope of program areas to be audited to include more operational practices that have been delegated to departments and for which CalHR provides policy direction. Many of these delegated practices are cost drivers to the state and were not being monitored on a statewide basis.

As such, SPB also conducts compliance reviews of appointing authorities' personnel practices to ensure that state departments are appropriately managing the following non-merit-related personnel functions: compensation and pay, leave, and policy and processes. These reviews will help to avoid and prevent potential costly litigation related to improper personnel practices, and deter waste, fraud, and abuse.

The SPB conducts these reviews on a three-year cycle.

The CRU may also conduct special investigations in response to a specific request or when the SPB obtains information suggesting a potential merit-related violation.

It should be noted that this report only contains findings from this hiring authority's compliance review. Other issues found in SPB appeals and special investigations as well

as audit and review findings by other agencies such as the CalHR and the California State Auditor are reported elsewhere.

EXECUTIVE SUMMARY

The CRU conducted a routine compliance review of the Sacramento-San Joaquin Delta Conservancy (Conservancy) personnel practices in the areas of examinations, appointments, EEO, PSC's, mandated training, compensation and pay, leave, and policy and processes. The following table summarizes the compliance review findings.

Severity	Finding		
In Compliance	Examinations Complied with Civil Service		
	Laws and Board Rules		
In Compliance	Appointments Complied with Civil Service		
•	Laws and Board Rules		
	Equal Employment Opportunity Program		
in Compliance	Complied With All Civil Service Laws and		
	Board Rules		
In Compliance	Personal Services Contract Complied with		
	Procedural Requirements		
In Compliance	Mandated Training Complied with		
	Statutory Requirements		
In Compliance	Salary Determination Complied with Civil		
	Service Laws, Board Rules, and CalHR		
	Policies and Guidelines		
	Out of Class Pay Authorization Complied		
In Compliance	with Civil Service Laws, Board Rules, and		
	CalHR Policies and Guidelines		
	Positive Paid Employee's Tracked Hours		
In Compliance	Complied with Civil Service Laws, Board		
in Compliance	Rules, and/or CalHR Policies and		
	Guidelines		
	Administrative Time Off Authorizations		
In Compliance	Complied with Civil Service Laws, Board		
in Compliance	Rules, and/or CalHR Policies and		
	Guidelines		
Cariaua	Department Did Not Certify That All Leave		
Serious	Records Were Reviewed ¹		
	In Compliance In Compliance In Compliance In Compliance In Compliance In Compliance		

¹ The Conservancy's February 10, 2020 Compliance Review report found that Leave Activity and Correction Certification forms were not provided for the one unit reviewed.

Area	Severity	Finding
Policy	In Compliance	Nepotism Policy Complied with Civil Service Laws, Board Rules, and/or CalHR Policies and Guidelines
Policy	In Compliance	Workers' Compensation Process Complied with Civil Service Laws, Board Rules, and/or CalHR Policies and Guidelines
Policy	In Compliance	Performance Appraisal Policy and Processes Complied with Civil Service Laws and Regulations and CalHR Policies and Guidelines

BACKGROUND

The Conservancy is a state agency within the Natural Resources Agency, established in 2010. The Conservancy is governed by an 11-member Board, with assistance from 12 Liaison Advisors. Collectively, they represent the five Delta counties, local nonprofits, special districts, and state and federal agencies. The Conservancy's service area is the statutory Delta and Suisun Marsh, approximately 1,300 square miles with more than 1,000 miles of levees and waterways.

The mission of Conservancy is to support efforts that advance both environmental protection and the economic well-being of Delta residents in a complementary manner. The Conservancy acts as a primary state agency to implement ecosystem restoration in the Delta and supports efforts that advance environmental protection and the economic well-being of the Delta residents.

The Department of General Services (DGS) performs human resources operations for the Conservancy.

SCOPE AND METHODOLOGY

The scope of the compliance review was limited to reviewing the Conservancy's examinations, appointments, EEO program, PSC's, mandated training, compensation and pay, leave, and policy and processes². The primary objective of the review was to determine if the Conservancy's personnel practices, policies, and procedures complied with state civil service laws and Board regulations, Bargaining Unit Agreements, CalHR

² Timeframes of the compliance review varied depending on the area of review. Please refer to each section for specific compliance review timeframes.

policies and guidelines, CalHR Delegation Agreements, and to recommend corrective action where deficiencies were identified.

A cross-section of the Conservancy's examinations were selected for review to ensure that samples of various examination types, classifications, and levels were reviewed. The CRU examined the documentation that the Conservancy provided, which included examination plans, examination bulletins, job analyses, and scoring results. The Conservancy did not conduct any permanent withhold actions during the compliance review period.

A cross-section of the Conservancy's appointments were selected for review to ensure that samples of various appointment types, classifications, and levels were reviewed. The CRU examined the documentation that the Conservancy provided, which included Notice of Personnel Action forms, Request for Personnel Actions, vacancy postings, certification lists, transfer movement worksheets, employment history records, correspondence, and probation reports. The Conservancy did not conduct any unlawful appointment investigations or additional appointments during the compliance review period.

The Conservancy's appointments were also selected for review to ensure the Conservancy applied salary regulations accurately and correctly processed employees' compensation and pay. The CRU examined the documentation that the Conservancy provided, which included employees' employment and pay history and any other relevant documentation such as certifications, degrees, and/or the appointee's application. Additionally, the CRU reviewed specific documentation for out-of-class assignments pays. During the compliance review period, the Conservancy did not issue or authorize hiring above minimum requests, red circle rate requests, arduous pay, bilingual pay, monthly pay differentials, or alternate range movements.

The review of the Conservancy's EEO program included examining written EEO policies and procedures; the EEO Officer's role, duties, and reporting relationship; the internal discrimination complaint process; the reasonable accommodation program; the discrimination complaint process; and the Disability Advisory Committee.

The Conservancy's PSC's were also reviewed.³ It was beyond the scope of the compliance review to make conclusions as to whether the Conservancy's justifications

³If an employee organization requests the SPB to review any personal services contract during the SPB compliance review period or prior to the completion of the final compliance review report, the SPB will not audit the contract. Instead, the SPB will review the contract pursuant to its statutory and regulatory process. In this instance, none of the reviewed PSC's were challenged.

for the contracts were legally sufficient. The review was limited to whether the Conservancy's practices, policies, and procedures relative to PSC's complied with procedural requirements.

The Conservancy's mandated training program was reviewed to ensure all employees required to file statements of economic interest were provided ethics training, that all supervisors, managers, and CEAs were provided leadership and development training, and that all employees were provided sexual harassment prevention training within statutory timelines.

The CRU reviewed the Conservancy's monthly internal audit process to verify all leave input into any leave accounting system was keyed accurately and timely and ensure the department certified that all leave records have been reviewed and corrected if necessary. The CRU selected a small cross-section of the Conservancy's units in order to ensure they maintained accurate and timely leave accounting records. Additionally, the CRU reviewed a selection of the Conservancy employees who used Administrative Time Off (ATO) in order to ensure that ATO was appropriately administered. Further, the CRU reviewed a selection of Conservancy positive paid employees whose hours are tracked during the compliance review period in order to ensure that they adhered to procedural requirements. During the compliance review period, the Conservancy did not have any employees with non-qualifying pay period transactions.

Moreover, the CRU reviewed the Conservancy's policies and processes concerning nepotism, workers' compensation, and performance appraisals. The review was limited to whether the Conservancy's policies and processes adhered to procedural requirements.

An exit conference was not held with the Conservancy to explain and discuss the CRU's initial findings and recommendations. The CRU received and carefully reviewed the Conservancy's written response on November 4, 2022, which is attached to this final compliance review report.

FINDINGS AND RECOMMENDATIONS

Examinations

Examinations to establish an eligible list must be competitive and of such character as fairly to test and determine the qualifications, fitness, and ability of competitors to perform the duties of the class of position for which he or she seeks appointment. (Gov. Code, § 18930.) Examinations may be assembled or unassembled, written or oral, or in the form

of a demonstration of skills, or any combination of those tests. (*Ibid*.) The Board establishes minimum qualifications for determining the fitness and qualifications of employees for each class of position and for applicants for examinations. (Gov. Code, § 18931, subd. (a).) Within a reasonable time before the scheduled date for the examination, the designated appointing power shall announce or advertise the examination for the establishment of eligible lists. (Gov. Code, § 18933, subd. (a).) The advertisement shall contain such information as the date and place of the examination and the nature of the minimum qualifications. (*Ibid*.) Every applicant for examination shall file an application with the department or a designated appointing power as directed by the examination announcement. (Gov. Code, § 18934, subd. (a)(1).) The final earned rating of each person competing in any examination is to be determined by the weighted average of the earned ratings on all phases of the examination. (Gov. Code, § 18936.) Each competitor shall be notified in writing of the results of the examination when the employment list resulting from the examination is established. (Gov. Code, § 18938.5.)

During the period under review, July 1, 2021, through June 30, 2022, the Conservancy conducted one examination. The CRU reviewed the examination, which is listed below:

Classification	Exam Type Exam Components		Final File Date	No. of Apps
CEA B, Deputy Executive Director	CEA	Statement of Qualifications ⁴	6/15/22	9

IN COMPLIANCE	FINDING NO. 1	EXAMINATIONS COMPLIED WITH CIVIL SERVICE LAWS
		AND BOARD RULES

The CRU reviewed one open examination which the Conservancy administered in order to create eligible lists from which to make an appointment. The Conservancy published and distributed examination bulletins containing the required information for all examinations. Applications received by the Conservancy were accepted prior to the final filing date. Applicants were notified about the next phase of the examination process. After all phases of the examination process were completed, the score of each competitor was computed, and a list of eligible candidates was established. The examination results listed the names of all successful competitors arranged in order of the score received by

⁴ In a Statement of Qualifications examination, applicants submit a written summary of their qualifications and experience related to a published list of desired qualifications. Raters, typically subject matter experts, evaluate the responses according to a predetermined rating scale designed to assess their ability to perform in a job classification, assign scores and rank the competitors in a list.

rank. The CRU found no deficiencies in the examination that the Conservancy conducted during the compliance review period.

Appointments

In all cases not excepted or exempted by Article VII of the California Constitution, the appointing power must fill positions by appointment, including cases of transfers, reinstatements, promotions, and demotions in strict accordance with the Civil Service Act and Board rules. (Gov. Code, § 19050.) The hiring process for eligible candidates chosen for job interviews shall be competitive and be designed and administered to hire candidates who will be successful. (Cal. Code Regs., tit. 2, § 250, subd. (b).) Interviews shall be conducted using job-related criteria. *(Ibid.)* Persons selected for appointment shall satisfy the minimum qualifications of the classification to which he or she is appointed or have previously passed probation and achieved permanent status in that same classification. (Cal. Code Regs., tit. 2, § 250, subd. (d).) While persons selected for appointment may meet some or most of the preferred or desirable qualifications, they are not required to meet all the preferred or desirable qualifications. *(Ibid.)* This section does not apply to intra-agency job reassignments. (Cal. Code Regs., tit. 2, § 250, subd. (e).)

During the period under review, July 1, 2021, through June 30, 2022, the Conservancy made five appointments. The CRU reviewed three of those appointments, which are listed below:

Classification	Appointment Type	Tenure	Time Base	No. of Appts.
Associate Governmental Program Analyst	Certification List	Permanent	Full Time	2
Environmental Scientist	Certification List	Permanent	Full Time	1

IN COMPLIANCE	FINDING NO. 2	APPOINTMENTS COMPLIED WITH CIVIL SERVICE LAWS
		AND BOARD RULES

The Conservancy measured each applicant's ability to perform the duties of the job by conducting hiring interviews and selecting the best-suited candidates. For each of the three list appointments reviewed, the Conservancy ordered a certification list of candidates ranked competitively. After properly clearing the certification lists including State Restriction of Appointments, the selected candidates were appointed based on eligibility attained by being reachable within the first three ranks of the certification lists.

The CRU found no deficiencies in the appointments that the Conservancy initiated during the compliance review period. Accordingly, the CRU found that the Conservancy's appointments processes and procedures utilized during the compliance review period satisfied civil service laws and Board rules.

Equal Employment Opportunity

Each state agency is responsible for an effective EEO program. (Gov. Code, § 19790.) The appointing power for each state agency has the major responsibility for monitoring the effectiveness of its EEO program. (Gov. Code, § 19794.) To that end, the appointing power must issue a policy statement committed to EEO; issue procedures for filing, processing, and resolving discrimination complaints; and cooperate with the CalHR, in accordance with Civil Code section 1798.24, subdivisions (o) and (p), by providing access to all required files, documents and data necessary to carry out these mandates. (*Ibid.*) In addition, the appointing power must appoint, at the managerial level, an EEO Officer, who shall report directly to, and be under the supervision of, the director of the department to develop, implement, coordinate, and monitor the department's EEO program. (Gov. Code, § 19795, subd. (a).)

Each state agency must establish a separate committee of employees who are individuals with a disability, or who have an interest in disability issues, to advise the head of the agency on issues of concern to employees with disabilities. (Gov. Code, § 19795, subd. (b)(1).) The department must invite all employees to serve on the committee and take appropriate steps to ensure that the final committee is comprised of members who have disabilities or who have an interest in disability issues. (Gov. Code, § 19795, subd. (b)(2).)

IN COMPLIANCE	FINDING NO. 3	EQUAL EMPLOYMENT OPPORTUNITY PROGRAM COMPLIED WITH ALL CIVIL SERVICE LAWS AND BOARD RULES
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After reviewing the policies, procedures, and programs necessary for compliance with the EEO program's role and responsibilities according to statutory and regulatory guidelines, the CRU determined that the Conservancy's EEO program provided employees with information and guidance on the EEO process including instructions on how to file discrimination claims. Furthermore, the EEO program outlines the roles and responsibilities of the EEO Officer, as well as supervisors and managers. The EEO Officer, who is at a managerial level, reports directly to the Executive Director of the Conservancy. The Conservancy also provided evidence of its efforts to promote EEO in its hiring and employment practices and to increase its hiring of persons with a disability.

Personal Services Contracts

A PSC includes any contract, requisition, or purchase order under which labor or personal services is a significant, separately identifiable element, and the business or person performing the services is an independent contractor that does not have status as an employee of the state. (Cal. Code Regs., tit. 2, § 547.59.) The California Constitution has an implied civil service mandate limiting the state's authority to contract with private entities to perform services the state has historically or customarily performed. Government Code section 19130, subdivision (a), however, codifies exceptions to the civil service mandate where PSC's achieve cost savings for the state. PSC's that are of a type enumerated in subdivision (b) of Government Code section 19130 are also permissible. Subdivision (b) contracts include, but are not limited to, private contracts for a new state function, services that are not available within state service, services that are incidental to a contract for the purchase or lease of real or personal property, and services that are of an urgent, temporary, or occasional nature.

For cost-savings PSC's, a state agency is required to notify SPB of its intent to execute such a contract. (Gov. Code, § 19131.) For subdivision (b) contracts, the SPB reviews the adequacy of the proposed or executed contract at the request of an employee organization representing state employees. (Gov. Code, § 19132.)

During the period under review, July 1, 2021, through June 30, 2022, the Conservancy had one PSC that was in effect. The CRU reviewed the PSC, which is listed below:

Vendor	Services	Contract Dates	Contract Amount	Justification Identified?	Union Notification?
Pitney Bowes	Postage Meter Services	5/26/22- 12/31/22	\$152	Yes	Yes

IN COMPLIANCE	FINDING NO. 4	PERSONAL SERVICES CONTRACT COMPLIED WITH
		PROCEDURAL REQUIREMENTS

The total dollar amount of the PSC reviewed was \$152. It was beyond the scope of the review to make conclusions as to whether Conservancy justification for the contract was legally sufficient. For the one PSC reviewed, the Conservancy provided specific and detailed factual information in the written justification as to how the contract met at least one condition set forth in Government Code section 19130, subdivision (b). Additionally, the Conservancy complied with proper notification to all organizations that represent state employees who perform the type or work contracted. Accordingly, the Conservancy's one PSC complied with civil service laws and board rules.

Mandated Training

Each member, officer, or designated employee of a state agency who is required to file a statement of economic interest (referred to as "filers") because of the position he or she holds with the agency is required to take an orientation course on the relevant ethics statutes and regulations that govern the official conduct of state officials. (Gov. Code, §§ 11146 & 11146.1.) State agencies are required to offer filers the orientation course on a semi-annual basis. (Gov. Code, § 11146.1.) New filers must be trained within six months of appointment and at least once during each consecutive period of two calendar years, commencing on the first odd-numbered year thereafter. (Gov. Code, § 11146.3.)

Upon the initial appointment of any employee designated in a supervisory position, the employee shall be provided a minimum of 80 hours of training, as prescribed by the CalHR. (Gov. Code, § 19995.4, subd. (b).) The training addresses such topics as the role of the supervisor, techniques of supervision, performance standards, and sexual harassment and abusive conduct prevention. (Gov. Code, §§ 12950.1, subds. (a), and (b), & 19995.4, subd. (b).) Additionally, the training must be successfully completed within the term of the employee's probationary period or within six months of the initial appointment, unless it is demonstrated that to do so creates additional costs or that the training cannot be completed during this time period due to limited availability of supervisory training courses. (Gov. Code, § 19995.4, subd. (c).)

Within 12 months of the initial appointment of an employee to a management or Career Executive Assignment (CEA) position, the employee shall be provided leadership training and development, as prescribed by CalHR. (Gov. Code, § 19995.4, subds. (d) & (e).) For management employees the training must be a minimum of 40 hours and for CEAs the training must be a minimum of 20 hours. (*Ibid.*) Thereafter, for both categories of appointment, the employee must be provided a minimum of 20 hours of leadership training on a biennial basis. (*Ibid.*)

New employees must be provided sexual harassment prevention training within six months of appointment. Thereafter, each department must provide its supervisors two hours of sexual harassment prevention training and non-supervisors one hour of sexual harassment prevention training every two years. (Gov. Code, § 12950.1, subds. (a) and (b); Gov. Code, § 19995.4.)

The Board may conduct reviews of any appointing power's personnel practices to ensure compliance with civil service laws and Board regulations. (Gov. Code, § 18661, subd. (a).) In particular, the Board may audit personnel practices related to such matters as selection and examination procedures, appointments, promotions, the management of

probationary periods, and any other area related to the operation of the merit principle in state civil service. (*Ibid.*) Accordingly, the CRU reviews documents and records related to training that appointing powers are required by the afore-cited laws to provide its employees.

The CRU reviewed the Conservancy's mandated training program that was in effect during the compliance review period, July 1, 2020, through June 30, 2022.

IN COMPLIANCE	FINDING NO. 5	MANDATED TRAINING COMPLIED WITH STATUTORY
		REQUIREMENTS

The Conservancy provided ethics training to its 3 new filers within six months of appointment and, for 14 existing filers, "at least once during each consecutive period of two calendar years, commencing on the first odd-numbered year thereafter." In addition, the Conservancy provided sexual harassment prevention training its one new supervisor within six months of appointment, and sexual harassment prevention training to its five existing supervisors every two years. Thus, the Conservancy complied with mandated training requirements within statutory timelines.

Compensation and Pay

Salary Determination

The pay plan for state civil service consists of salary ranges and steps established by CalHR. (Cal. Code Regs., tit. 2, § 599.666.) Several salary rules dictate how departments calculate and determine an employee's salary rate⁵ upon appointment depending on the appointment type, the employee's state employment and pay history, and tenure.

Typically, agencies appoint employees to the minimum rate of the salary range for the class. Special provisions for appointments above the minimum exist to meet special recruitment needs and to accommodate employees who transfer into a class from another civil service class and are already receiving salaries above the minimum.

During the period under review, July 1, 2021, through June 30, 2022, the Conservancy made five appointments. The CRU reviewed one of those appointments to determine if

⁵ "Rate" is any one of the salary rates in the resolution by CalHR which establishes the salary ranges and steps of the Pay Plan (Cal. Code Regs., tit. 2, section 599.666).

the Conservancy applied salary regulations accurately and correctly processed employees' compensation, which is listed below:

Classification	Appointment Type	Tenure	Time Base	Salary (Monthly Rate)
Associate Governmental Program Analyst	Certification List	Permanent	Full Time	\$5,383

IN COMPLIANCE	FINDING NO. 6	SALARY DETERMINATION COMPLIED WITH CIVIL SERVICE LAWS, BOARD RULES, AND CALHR POLICIES
		AND GUIDELINES

The CRU found no deficiencies in the salary determination that was reviewed. The Conservancy appropriately calculated and keyed the salary for the appointment and correctly determined the employee's anniversary date ensuring that subsequent merit salary adjustments will satisfy civil service laws, Board rules and CalHR policies and guidelines.

Out-of-Class Assignments and Pay

For excluded⁶ and most rank and file employees, out-of-class (OOC) work is defined as performing, more than 50 percent of the time, the full range of duties and responsibilities allocated to an existing class and not allocated to the class in which the person has a current, legal appointment. (Cal. Code Regs., tit. 2, § 599.810, subd. (a)(2).) A higher classification is one with a salary range maximum that is any amount higher than the salary range maximum of the classification to which the employee is appointed. (Cal. Code Regs., tit. 2, § 599.810, subd. (a)(3).)

According to the Classification and Pay Guide, OOC assignments should only be used as a last resort to accommodate temporary staffing needs. All civil service alternatives should be explored first before using OOC assignments. However, certain MOU provisions and the California Code of Regulations, title 2, section 599.810 allow for shortterm OOC assignments to meet temporary staffing needs. Should OOC work become necessary, the assignment would be made pursuant to the applicable MOU provisions or salary regulations. Before assigning the OOC work, the department should have a plan

⁶ "Excluded employee" means an employee as defined in Government Code section 3527, subdivision (b) (Ralph C. Dills Act) except those excluded employees who are designated managerial pursuant to Government Code section 18801.1.

to correct the situation before the time period outlined in applicable law, policy or MOU expires. (Classification and Pay Guide Section 375.)

During the period under review, July 1, 2021, through June 30, 2022, the Conservancy issued OOC pay to one employee. The CRU reviewed the OOC assignment to ensure compliance with applicable MOU provisions, salary regulations, and CalHR policies and guidelines, which is listed below:

Classification	Bargaining Unit	Out-of-Class Classification	Time Frame
Associate Governmental Program Analyst	I RU1 I		12/3/21-3/1/22

IN COMPLIANCE	FINDING NO. 7	OUT OF CLASS PAY AUTHORIZATION COMPLIED WITH CIVIL SERVICE LAWS, BOARD RULES, AND CALHR
		POLICIES AND GUIDELINES

The CRU found no deficiencies in the OOC pay assignments that the Conservancy authorized during the compliance review period. OOC pay was issued appropriately to the one employee performing, more than 50 percent of the time, the full range of duties and responsibilities allocated to an existing class and not allocated to the class in which the person has a current, legal appointment.

<u>Leave</u>

Positive Paid Employees

Actual Time Worked (ATW) is a method that can be used to keep track of a Temporary Authorization Utilization (TAU) employee's time to ensure that the Constitutional limit of 9 months in any 12 consecutive months is not exceeded. The ATW method of counting time is used in order to continue the employment status for an employee until the completion of an examination, for seasonal type work, while attending school, or for consulting services.

An employee is appointed TAU-ATW when he/she is not expected to work all of the working days of a month. When counting 189 days, every day worked, including partial days⁷ worked and paid absences⁸, are counted. (Cal. Code Regs., tit. 2, § 265.1, subd.

⁷ For example, two hours or ten hours count as one day.

⁸ For example, vacation, sick leave, compensating time off, etc.

(b).) The hours worked in one day is not limited by this rule. *(Ibid.)* The 12-consecutive month timeframe begins by counting the first pay period worked as the first month of the 12-consecutive month timeframe. *(Ibid.)* The employee shall serve no longer than 189 days in a 12 consecutive month period. *(Ibid.)* A new 189-days working limit in a 12-consecutive month timeframe may begin in the month immediately following the month that marks the end of the previous 12-consecutive month timeframe. *(Ibid.)*

It is an ATW appointment because the employee does not work each workday of the month, and it might become desirable or necessary for the employee to work beyond nine calendar months. The appointing power shall monitor and control the days worked to ensure the limitations set forth are not exceeded. (Cal. Code Regs., tit. 2, § 265.1, subd. (f).)

For student assistants, graduate student assistants, youth aides, and seasonal classifications a maximum work-time limit of 1500 hours within 12 consecutive months may be used rather than the 189-day calculation. (Cal. Code Regs., tit. 2, § 265.1, subd. (d).)

Generally, permanent intermittent employees may work up to 1500 hours in any calendar year. (Applicable Bargaining Unit Agreements.) However, Bargaining Unit 6 employees may work up to 2000 hours in any calendar year.

Additionally, according to Government Code section 21224, retired annuitant appointments shall not exceed a maximum of 960 hours in any fiscal year (July-June), regardless of the number of state employers, without reinstatement, loss or interruption of benefits.

At the time of the review, the Conservancy had one positive paid employee whose hours were tracked. The CRU reviewed the positive paid appointment to ensure compliance with applicable laws, regulations, policies and guidelines, which is listed below:

Classification	Tenure	Time Frame	Time Worked
Associate Governmental	Retired	7/1/21-	960 Hours
Program Analyst	Annuitant	6/30/21	900 Hours

IN COMPLIANCE	FINDING NO. 8	POSITIVE PAID EMPLOYEE'S TRACKED HOURS
		COMPLIED WITH CIVIL SERVICE LAWS, BOARD RULES,
		AND/OR CALHR POLICIES AND GUIDELINES

The CRU found no deficiencies in the positive paid employee reviewed during the compliance review period. The Conservancy provided sufficient justification and adhered

to applicable laws, regulations and CalHR policy and guidelines for positive paid employees.

Administrative Time Off

ATO is a form of paid administrative leave status initiated by appointing authorities for a variety of reasons. (Human Resources Manual Section 2121.) Most often, ATO is used when an employee cannot come to work because of a pending investigation, fitness for duty evaluation, or when work facilities are unavailable. (*Ibid.*) ATO can also be granted when employees need time off for reasons such as blood or organ donation, extreme weather preventing safe travel to work, states of emergency, voting, and when employees need time off to attend special events. (*Ibid.*)

During the period under review, April 1, 2021, through March 31, 2022, the Conservancy authorized five ATO transactions. The CRU reviewed all five of these ATO transactions to ensure compliance with applicable laws, regulations, and CalHR policy and guidelines, which are listed below:

Classification	Time Frame	Amount of Time on ATO
Associate Governmental Program Analyst	1/7/22	0.50 Hours
Environmental Scientist	4/26/21	1.50 Hours
Environmental Scientist	6/28/21	1.50 Hours
Environmental Scientist	7/30/21	4 Hours
Senior Environmental Scientist (Specialist)	4/2/21 & 4/23/21	4 Hours

IN COMPLIANCE	FINDING NO. 9	ADMINISTRATIVE TIME OFF AUTHORIZATIONS
		COMPLIED WITH CIVIL SERVICE LAWS, BOARD RULES,
		AND/OR CALHR POLICIES AND GUIDELINES

The CRU found no deficiencies in the ATO transactions reviewed during the compliance review period. The Conservancy provided the proper documentation justifying the use of ATO and adhered to applicable laws, regulations and CalHR policy and guidelines.

Leave Auditing and Timekeeping

Departments must keep complete and accurate time and attendance records for each employee and officer employed within the agency over which it has jurisdiction. (Cal. Code Regs., tit. 2, § 599.665.)

Departments are directed to create a monthly internal audit process to verify all leave input into any leave accounting system is keyed accurately and timely. (Human Resources Manual Section 2101.) Departments shall create an audit process to review and correct leave input errors on a monthly basis. The review of leave accounting records shall be completed by the pay period following the pay period in which the leave was keyed into the leave accounting system. *(Ibid.)* If an employee's attendance record is determined to have errors or it is determined that the employee has insufficient balances for a leave type used, the attendance record must be amended. *(Ibid.)* Attendance records shall be corrected by the pay period following the pay period in which the error occurred. *(Ibid.)* Accurate and timely attendance reporting is required of all departments and is subject to audit. *(Ibid.)*

During the period under review, January 1, 2022, through March 31, 2022, the Conservancy reported 3 units comprised of 35 active employees. The pay periods and timesheets reviewed by the CRU are summarized below:

Timesheet Leave Period	Unit Reviewed	Number of Employees	Number of Timesheets Reviewed	Number of Missing Timesheets
March 2022	100	13	13	0

SEVERITY:	FINDING NO. 10	DEPARTMENT DID NOT CERTIFY THAT ALL LEAVE
SERIOUS		RECORDS WERE REVIEWED

- **Summary:** The Conservancy failed to provide a Leave Activity and Correction Certification form for the one unit reviewed during the March 2022 pay period. This is the second consecutive time this has been a finding for the Conservancy.
- **Criteria:** Each appointing power shall keep complete and accurate time and attendance records for each employee and officer employed within the agency over which it has jurisdiction. (Cal. Code Regs., tit. 2, § 599.665.) Departments are directed to create an audit process to verify all leave input is keyed accurately and timely. (Human Resources Manual Section 2101.) Departments shall identify and record all errors found and shall certify that all leave records for the unit/pay period identified have been reviewed and all leave errors identified have been corrected. (*Ibid.*) Attendance records shall be corrected by the pay period following the pay period in which the error occurred. (*Ibid.*)

- Severity: <u>Serious.</u> Departments must document that they reviewed all leave inputted into their leave accounting system to ensure accuracy and timeliness. Failure to audit leave could put the department at risk of incurring additional costs from the initiation of collection efforts from overpayments, and the risk of liability related to recovering inappropriately credited leave hours and funds.
- Cause:The Conservancy acknowledges that leave records for Unit 100
were not audited.
- **Corrective Action:** Within 90 days of the date of this report, the Conservancy must submit to the SPB a written corrective action response which addresses the corrections the department will implement to ensure that their monthly internal audit process is documented and that all leave input is keyed accurately and timely. The Conservancy must incorporate completion of Leave Activity and Correction Certification forms for all leave records even when errors are not identified or corrected. Copies of relevant documentation demonstrating that the corrective action has been implemented must be included with the corrective action response.

Policy and Processes

<u>Nepotism</u>

It is the policy of the State of California to hire, transfer, and promote all employees on the basis of merit and fitness in accordance with civil service statutes, rules and regulations. Nepotism is expressly prohibited in the state workplace because it is antithetical to California's merit based civil service. (Cal. Code Regs., tit. 2, § 87.) (*Ibid.*) All appointing powers shall adopt an anti-nepotism policy that includes the following components: (1) a statement that the appointing power is committed to merit-based hiring and that nepotism is antithetical to a merit-based civil service system; (2) a definition of "nepotism" as an employee's use of influence or power to hire, transfer, or promote an applicant or employee because of a personal relationship; (3) a definition of "personal relationship" as persons related by blood, adoption, current or former marriage, domestic partnership or cohabitation; (4) a statement that prohibits participation in the selection of an applicant for employment by anyone who has a personal relationship with the applicant, as defined in section 83.6; (5) a statement that prohibits the direct or first-line supervision of an employee with whom the supervisor has a personal relationship, as

defined in section 83.6; (6) a process for addressing issues of direct supervision when personal relationships between employees exist. *(Ibid.)*

IN COMPLIANCE	FINDING NO. 11	NEPOTISM POLICY COMPLIED WITH CIVIL SERVICE
		LAWS, BOARD RULES, AND/OR CALHR POLICIES AND
		Guidelines

The CRU verified that the policy was disseminated to all staff and emphasized the Conservancy's commitment to the state policy of hiring, transferring, and promoting employees on the basis of merit. Additionally, the Conservancy's nepotism policy was comprised of specific and sufficient components intended to prevent favoritism, or bias, based on a personal relationship from unduly influencing employment decisions.

Workers' Compensation

Employers shall provide to every new employee, either at the time of hire or by the end of the first pay period, written notice concerning the rights, benefits, and obligations under workers' compensation law. (Cal. Code Regs., tit. 8, § 9880, subd. (a).) This notice shall include the right to predesignate their personal physician or medical group; a form that the employee may use as an optional method for notifying the employer of the name of employee's "personal physician," as defined by Labor Code section 4600. (Cal. Code Regs., tit. 8, § 9880, subd. (c)(7) & (8).) Additionally, within one working day of receiving notice or knowledge that the employee has suffered a work related injury or illness, employers shall provide a claim form and notice of potential eligibility for benefits to the injured employee. (Labor Code, § 5401, subd. (a).)

Public employers may choose to extend workers' compensation coverage to volunteers that perform services for the organization. (Human Resources Manual Section 1415.) Workers' compensation coverage is not mandatory for volunteers as it is for employees. *(Ibid.)* This is specific to the legally uninsured state departments participating in the Master Agreement. *(Ibid.)* Departments with an insurance policy for workers' compensation coverage should contact their State Compensation Insurance Fund (State Fund) office to discuss the status of volunteers. *(Ibid.)*

IN COMPLIANCE	FINDING NO. 12	WORKERS' COMPENSATION PROCESS COMPLIED WITH
		CIVIL SERVICE LAWS, BOARD RULES, AND/OR CALHR
		POLICIES AND GUIDELINES

The CRU verified that the Conservancy provides notice to their employees to inform them of their rights and responsibilities under California's Workers' Compensation Law. Furthermore, the CRU verified that when the Conservancy received workers' compensation claims, they properly provided claim forms within one working day of notice or knowledge of injury.

Performance Appraisals

According to Government Code section 19992.2, subdivision (a), appointing powers must "prepare performance reports." Furthermore, California Code of Regulations, title 2, section 599.798, directs supervisors to conduct written performance appraisals and discuss overall work performance with permanent employees at least once in each twelve calendar months after the completion of the employee's probationary period.

The CRU selected three permanent Conservancy employees to ensure that the department was conducting performance appraisals on an annual basis in accordance with applicable laws, regulations, policies and guidelines.

IN COMPLIANCE	FINDING NO. 13	PERFORMANCE APPRAISAL POLICY AND PROCESSES
		COMPLIED WITH CIVIL SERVICE LAWS, BOARD RULES,
		AND CALHR POLICIES AND GUIDELINES

The CRU found no deficiencies in the three performance appraisals selected for review. Accordingly, the Conservancy performance appraisal policy and processes satisfied civil service laws, Board rules, policies and guidelines.

DEPARTMENTAL RESPONSE

The Conservancy's response is attached as Attachment 1.

SPB REPLY

Based upon the Conservancy's written response, the Conservancy will comply with the corrective actions specified in these report findings. Within 90 days of the date of this report, a written corrective action response including documentation demonstrating implementation of the corrective actions specified must be submitted to the CRU.



December 14, 2022

Suzanne M. Ambrose Executive Officer State Personnel Board 801 Capitol Mall Sacramento, CA 95818

Dear Ms. Ambrose:

The Sacramento-San Joaquin Delta Conservancy (SSJDC) has received the draft of the State Personnel Board's (SPB) Compliance Review Report (Report) on October 20, 2022. Based on the compliance review conducted by the SPB Compliance Review Unit (CRU) of SSJDC's' personnel practices in the areas of examinations, appointments, Equal Employment Opportunity (EEO), Personal Services Contracts, mandated training, compensation and pay, leave, and policy and processes, SSJDC provides the following responses and causes to each of the findings presented by SPB.

Finding No. 10: Department Did not Certify that all leave records were reviewed.

<u>Summary:</u>

The Conservancy failed to provide a Leave Activity and Correction Certification form for the one unit reviewed during the March 2022 pay period. This is the second consecutive time this has been a finding for the Conservancy.

Cause:

SSJDC contracts with DGS OHR for HR services. The employee PIMS record at the time of the audit was incorrect. The employee was on SDI effective March 2, 2022 and was not required to submit a timesheet. DGS did not review/audit the leave record in March of 2022.

Response:

DGS PTU has not complied with the auditing of timesheets due to high turnover and insufficient staff to conduct leave audits. DGS OHR is working on implementing an electronic timekeeping system with a built-in mechanism to place a hard stop on overusing leave and will allow DGS to be exempt from auditing leave in the near future. The new system is expected to be launched early next year.

Conclusion

SSJDC would like to thank SPB for undertaking the 2022 SSJDC Compliance Review. The SSJDC regards the audit process with a high degree of respect and views these reports as a productive, collaborative learning experience with the SPB to adjust as necessary to ensure compliance. SSJDC strives to be in full compliance with established requirements, training, tracking systems, best practices, and reminders.

Please note that responses were not required for Findings No. 1, 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13 since SSJDC was determined to be in compliance.

Should you have any questions or need additional information, please contact Brenda Lusk, SSJDC Administration Manager at (916) 916-375-2084 or <u>Brenda.Lusk@deltaconservancy.ca.gov</u>.

Sincerely,

Campbell Ingram

Campbell Ingram Executive Officer, Sacramento-San Joaquin Delta Conservancy

cc: Jennifer Gothier, Personnel Officer, Office of Human Resources, Department of General Services Brian Beltran, Staff Services Manager II, Office of Human Resources, Contracted Human Resources, Department of General Services